

Kundutvärdering (Kristina Guidoni)

Avresedatum: 2019-10-03

Destination: Portugal - Långritt runt Faial

Fråga	Svar	Kommentarer
Hur blev du mottagen vid ankomsten?	Mycket bra	
Hur var boendet jämfört med dina förväntningar?	Mycket bra	Väldigt fräscha rum
Hur var maten som ingick i resans pris?	Bra	
Vad tyckte du om kvalitén på ridningen?	Mycket bra	Omväxlande och väldigt vacker natur
Vad tyckte du om kvalitén på hästarna?	Mycket bra	Väldigt fina hästar!
Hur blev du omhändertagen?	Mycket bra	All personal var fantastisk
Vad är ditt allmänna intryck av resan?	Mycket bra	
Vad tyckte du om informationen på hemsidan?	Mycket bra	
Hur upplevde du kontakten med HorseXplore?	Mycket bra	
Skulle du vilja åka med HorseXplore igen?	Ja	
Jag godkänner att mina synpunkter publiceras på hemsidan:	Ja	

Survey (Sirpa Hänninen)

Departure date: 2019-05-16

Destination: Portugal, Azores - Faial Trail Ride

Question	Reply	Comments
How were you received upon arrival?	Very well	transfer both ways included to trail.
How was the accommodation compared to your expectations?	Very good	One of the best places, I have been.
How was the food that was included in the price?	Good	Food was good, there were some great dishes, and some good ones, not any bad experience. Have had better food so there is always way to be better.
What did you think of the riding quality?	Very good	They have thinking a lot of customers safety, there were nice videos about the trail and they way of doing things. That was very nice to know the route before. There were briefing every morning.
What did you think of the quality of the horses?	Very good	My horse has his own engine, moving forward with happiness. Do not care about cars, traffic, wind, cows or anything. He was not slipping at all in asphalt ways, some horses do that. My horse was very handsome, I hope that he was mine when I see him the first time, before we did not know which horse is who's. They really listen what I want and managed to fulfill my horsewish perfectly!
How did you get taken care of during your stay?	Very well	We were very well taken care of. The hospitaly in this place is unique. The whole team is proffessional, smiling and nice, no anger seen anywhere, they all seem to love their job.
What is your general impression of the holiday?	Very good	Perfect Holiday!

What did you think of the information on HorseXplore's website?	Good	You have so many places, so it is really difficult to choose where to go!
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

Survey (Eveliina Gratscheff)

Departure date: 2019-01-25

Destination: ALC bokning

Question	Reply	Comments
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	I stayed very comfortably in the loft, which was spacious, clean and had everything you want from a holiday home.
How was the food that was included in the price?	Very good	Food was delicious and plenty, I especially enjoyed the local desserts.
What did you think of the riding quality?	Very good	
What did you think of the quality of the horses?	Very good	I rode two very different horses, the first one calm and relaxing and the second more energetic and fast, but both equally well trained, nice and fit enough for the long trails and changes of altitude.
How did you get taken care of during your stay?	Very well	Everyone was really friendly and it was interesting to learn about the area from people enthusiastic about their home. I felt really welcome even though I was the only guest in the middle of low season.
What is your general impression of the holiday?	Very good	Everything was well organized and there were short videos to introduce every day's trail. Views at the island were breathtaking and the terrain changed from lush green meadows to idyllic towns to mysterious forests to space like volcano. Even the weather was quite perfect for riding.
What did you think of the information on HorseXplore's website?	Very good	
How did you experience the contact with HorseXplore?	Very good	

Would you like to travel with HorseXplore again?	Maybe	Next destination New Zealand
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	